Fee For Service NEMT Authorization Update

New NEMT Event Type BT

Effective June 15th, 2017 AHCCCS Fee For Service (FFS) implemented a new NEMT authorization Event type **BT,** for behavioral health transports. The **BT** Event type will improve AHCCCS Transportation staff's ability to differentiate NEMT authorization requests.

A valid behavioral health diagnosis code is required when submitting requests for behavioral health non-emergency transports (NEMT) for Tribal Regional Behavioral Health Authority (TRBHA) enrolled members being transported to and from covered behavioral health services. Effective June 15, 2017 the authorization system will require providers to use **BT** Event type, when submitting NEMT requests with a behavioral health diagnosis. Event types OT, OR, or RR should still be used when requesting authorization for transport of American Indian Health Plan (AIHP) members to and from covered medical services. The authorization system will require providers to use OT, OR, or RR Event types when submitting NEMT requests with a medical diagnosis.

REMINDERS:

- NEMT providers should use the online system to submit authorization requests for NEMT trips that exceed 100 miles one way or round trip. Note: IHS/638 NEMT providers do not require authorization.
- When it is known that supporting documentation is required for a coverage determination, documentation should be submitted at the time of the authorization request. If the authorization request has already been submitted without documentation, do not upload additional documentation unless requested to do so by Transportation PA staff. This reduces the volume of unnecessary information received.
- **Urgent/Expedited** requests should be submitted online with supporting documentation, AND a call must be made to the FFS Transportation line to notify transport staff that an *expedited* request has been submitted. Expedited authorization requests should clearly indicate why expedited review is required. After notifying AHCCCS Transport staff of the expedited request authorization status should be checked online. Online system: https://azweb.statemedicaid.us/Account/Login.aspx?ReturnUrl=%2f

For Assistance: AHCCCS FFS Transport line at: 602-417-4400 or 800-433-0425 (Outside Phoenix area)

For training: please submit your training request to: ProviderTrainingFFS@azahcccs.gov.